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edit histories. Keeping an open perspective on both knowledge claims and other contributors, Reagle argues, creates an extraordinary collaborative potential.

Wikipedia is famously an encyclopedia "anyone can edit," and Reagle examines Wikipedia's openness and several challenges to it: technical features that limit vandalism to articles; private actions to mitigate potential legal problems; and Wikipedia's own internal bureaucratization. He explores Wikipedia's process of consensus (reviewing a dispute over naming articles on television shows) and examines the way leadership and authority work in an open content community.

Wikipedia's style of collaborative production has been imitated, analyzed, and satirized. Despite the social unease over its implications for individual autonomy, institutional authority, and the character (and quality) of cultural products, Wikipedia's good faith collaborative culture has brought us closer than ever to a realization of the centuryold pursuit of a universal encyclopedia."--Jacket.