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Sommario/riassunto	In this illuminating and thoughtful text, Neil Pembroke shows how relationships form the heart of chaplaincy, nursing and social care practice. Developing ideas from Martin Buber and virtue theory he shows how authentic, compassionate self-communication forms the

basis of relatedness in human services work. Drawing on examples from everyday life and human services work settings, Pembroke demonstrates the importance of trust and feelings of belonging in the working environment. He considers in particular the connection between spirituality and the idea of personal charm, showing how charm can b
