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	Autore	Fantina Robert
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	Nota di contenuto	Chapter 1. Introduction -- Chapter 2. Need for RPA -- Chapter 3. Operating Model - Governance, Sponsorship, and Framework -- Chapter 4. Opportunity Identification -- Chapter 5. Opportunity Assessment -- Chapter 6. Solution Design -- Chapter 7. Solution Deployment, Maintenance, and Retirement -- Chapter 8. Organizational Structure -- Chapter 9. Development Methodologies and Framework -- Chapter 10. Planning for the Future -- Chapter 11. Challenges and Pitfalls -- Chapter 12. Summary.
	Sommario/riassunto	For your robotic process automation (RPA) program to be successful, you need to follow a general framework and governance model. This book covers, in detail, what they should look like and how to adapt them to your organization.Introducing Robotic Process Automation to Your Organization is structured to enable you, a novice to RPA, to successfully implement an RPA program at your company. RPA is rapidly growing in use, but is only starting to be taught at a university level. Many mid-level managers will be tasked with introducing an RPA program at their organizations as senior management learns of its efficacy, but will be unfamiliar with how to do so. This book provides you with the skills and information you need to make an informed

decision. For decades, there has been much discussion about the fast pace of technology, the rapidly changing technology environment, and the need for companies to be on the cutting edge to remain competitive or even relevant. In this ever-changing environment, there is a need to know what can be done in terms of current processes, here and now, that will increase efficiency, benefit customers, and improve profitability. One option is RPA.This book includes information to assist you in getting the required buy-in and identifying the first few processes for automation. A structure for identifying opportunities on an ongoing basis is detailed, along with concepts that must be considered for solution design and deployment. Throughout the book there are several 'pause and consider' statements to help you think about how principles pertain to your organization. Additionally, there are tips included that offer short, concrete suggestions on how to help implement the particular step being discussed.