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| Nota di contenuto       | Front Matter -- Copyright -- Contents -- Illustrations -- Notes on Contributors -- Introduction: Communication and Conflict / Peter Bray and and Marta Rzepecka -- Education -- The Weak Aspects of Conflict Management Skills of Youth: Considering Weak Features / Gražina iuladien -- Motivating Compliance after Conflict in a Group Setting / Anthony M. Ocaña and Aileen L.S. Buslig -- Identity -- Identity Constructs between Terrorism and Dehumanization in Yasmina Khadra' s The Sirens of Baghdad / Azzeddine Bouhassoun -- 'We All Act Better than We Know How': A Dramaturgical Treatment of Beginning Counsellors' Performances of Self / Peter Bray -- Relevant Associations in Understanding Meaning and Identity in Dehumanisation through Non-Human Codes in the Testimonies of Holocaust Survivors / Aniuska M. Luna -- Media -- Perpetuating the Oldest Profession: Discourses of Conformity in the Israeli Press / Anat Klin -- 'Let Me Dream with the Betting Sheet in My Hand': Gambling Advertising Narratives and the Destigmatisation of Gamblers / Marco Pedroni -- War -- Tweeting Generals: Making the Case for Increased Public-Military Engagement through Social Media / Rupinder Mangat -- Analyzing George W. Bush's War Discourse / Marta Rzepecka. |

## Sommario/riassunto

Communication decisively impacts upon all our lives. This inherent need to connect may either be soothing or painful, a source of intimate understanding or violent discord. Consequently, how it is brokered is challenging and often crucial in situations where those involved have quite different ways of being in and seeing the world. Good communication is equated with skills that intentionally facilitate change, the realisation of desirable outcomes and the improvement of human situations. Withdrawal of communication, or its intentional manipulation, provokes misunderstanding, mistrust, and precipitates the decline into disorder. This international collection of work specifically interrogates conflict as an essential outworking of communication, and suggests that understanding of communication's potency in contexts of conflict can directly influence reciprocally positive outcomes.

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