

1. Record Nr.	UNINA9910495175603321
Autore	Paiva Ana C. R
Titolo	Quality of Information and Communications Technology : 14th International Conference, QUATIC 2021, Algarve, Portugal, September 8–11, 2021, Proceedings // edited by Ana C. R. Paiva, Ana Rosa Cavalli, Paula Ventura Martins, Ricardo Pérez-Castillo
Pubbl/distr/stampa	Cham : , : Springer International Publishing : , : Imprint : Springer, , 2021
ISBN	9783030853471 3030853470
Edizione	[1st ed. 2021.]
Descrizione fisica	1 online resource (573 pages)
Collana	Communications in Computer and Information Science, , 1865-0937 ; ; 1439
Altri autori (Persone)	CavalliAna Rosa Ventura MartinsPaula Perez-CastilloRicardo
Disciplina	005.1
Soggetti	Software engineering Application software Computer networks Programming languages (Electronic computers) Computer programming Artificial intelligence Software Engineering Computer and Information Systems Applications Computer Communication Networks Programming Language Programming Techniques Artificial Intelligence
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	ICT Verification and Validation -- Software Evolution -- Process Modeling, Improvement and Assessment -- Quality Aspects in Quantum Computing -- Safety, Security, and Privacy -- Quality Aspects in Machine Learning, AI and Data Analytics -- Evidence-Based Software

Sommario/riassunto

This book constitutes the refereed proceedings of the 14th International Conference on the Quality of Information and Communications Technology, QUATIC 2021, held in Algarve, Portugal\*, in September 2021. The 30 full papers and 9 short papers were carefully reviewed and selected from 98 submissions. The papers are organized in topical sections: ICT verification and validation; software evolution; process modeling, improvement and assessment; quality aspects in quantum computing; safety, security, and privacy; quality aspects in machine learning, AI and data analytics; evidence-based software quality engineering; quality in cyber-physical systems; software quality education and training. \*The conference was held virtually due to the COVID-19 pandemic.

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