

1. Record Nr.	UNINA9910491031403321
Titolo	Advances in Human Factors and Ergonomics in Healthcare and Medical Devices : Proceedings of the AHFE 2021 Virtual Conference on Human Factors and Ergonomics in Healthcare and Medical Devices, July 25-29, 2021, USA // edited by Jay Kalra, Nancy J. Lightner, Redha Taiar
Pubbl/distr/stampa	Cham : , : Springer International Publishing : , : Imprint : Springer, , 2021
ISBN	3-030-80744-4
Edizione	[1st ed. 2021.]
Descrizione fisica	1 online resource (805 pages)
Collana	Lecture Notes in Networks and Systems, , 2367-3389 ; ; 263
Disciplina	620.82
Soggetti	Biomedical engineering Industrial Management Occupational health services Public health Medical and Health Technologies Occupational Health Public Health Biomedical Devices and Instrumentation
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
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5 Service Path and Opportunity Analysis.

Sommario/riassunto

This book is concerned with human factors and ergonomics research and developments in the design and use of systems and devices for effective and safe healthcare delivery. It reports on approaches for improving healthcare devices so that they better fit to people's, including special population's needs. It also covers assistive devices aimed at reducing occupational risks of health professionals as well as innovative strategies for error reduction, and more effective training and education methods for healthcare workers and professionals. Equal emphasis is given to digital technologies and to physical, cognitive and organizational aspects, which are considered in an integrated manner, so as to facilitate a systemic approach for improving the quality and safety of healthcare service. The book also includes a special section dedicated to innovative strategies for assisting caregivers', patients', and people's needs during pandemic. Based on papers presented at the AHFE 2021 Conference on Human Factors and Ergonomics in Healthcare and Medical Devices, held virtually on 25–29 July, 2021, from USA, the book offers a timely reference guide to both researchers and healthcare professionals involved in the design of medical systems and managing healthcare settings, as well as to healthcare counselors and global health organizations. .
