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| Sommario/riassunto | This book constitutes the refereed proceedings of the 8th International Conference on Electronic Government, EGOV 2009, held in Linz, Austria, in August/September 2008 within the DEXA 2009 conference cluster. The 34 revised full papers presented were carefully reviewed and selected from 119 submissions. The papers are organized in topical sections on reflecting e-government research, administrative reform and public sector modernization, performance management and evaluation, aspects in government-to-citizen interactions, and building blocks in e-government advancements. |