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Autore Jeffrey, G. A.

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Sommario/riassunto

Do you need to learn how to use Microsoft Teams? Are you questioning how to drive user adoption, govern content, and manage access for your Teams deployment? Either way, the second edition of this bestseller is your one-stop-shop to learning everything you need to know to find success with Microsoft Teams. Microsoft's popular chatbased collaboration software has many rich features that enable teams to be more efficient, and save valuable time and resources. However, as with all software, there is a learning curve and pitfalls that should be avoided. Begin by learning the core components and use cases for Teams. From there, the authors guide you through ideas to create governance and adoption plans that make sense for your organization or customer. Wrap up with an understanding of features and services in progress, and a roadmap to the future of the product. What You Will Learn • Implement, use, and manage Microsoft Teams • Understand how Teams drives productivity and engagement by combining the functionality of Microsoft 365 Groups, SharePoint, OneDrive, Outlook, and other services in one location • Govern, explain, and use Teams in your organization • Use Teams in a structured way to reduce users' time spent in meetings • Know the pitfalls to avoid that may create challenges in your usage of Teams • Become familiar with the functionality and components of Teams via walk-throughs, including opportunities for automating business processes in Teams • See how educators and students can use Teams to improve remote learning This book is for anyone who wants to learn Microsoft Teams. To get the most out of the book, a basic understanding of Microsoft 365 and a subscription, including a Microsoft Teams license, is useful. Melissa Hubbard specializes in driving productivity, collaboration, and communication in the modern workplace. She is a former Microsoft MVP and early adopter of Microsoft Teams, with a background in project management and the implementation of collaboration and business process automation solutions. She is particularly passionate about the topic areas of user adoption, governance, and training. Matthew J. Bailey is a Microsoft MVP and Microsoft Certified Trainer (MCT) for Noteworthy Technology Training, specializing in SharePoint, Microsoft 365 (including Teams). Azure, and Power BI. He combines his business expertise and his technical knowledge to resolve corporate challenges. He is a highly regarded presenter, avid blogger, and author, most recently of The SharePoint Business Analyst Guide. D'arce Hess is a Microsoft MVP who specializes in the creation of custom portals and experiences in SharePoint, Microsoft Teams and Microsoft 365. As a UI/UX designer and developer, she uses industry and Microsoft best practices as a base for creating solutions that simplify processes, and drive user adoption and governance from the start. She has worked with Fortune 500 companies and has become a trusted partner to her clients in the industries of healthcare, pharmaceuticals, legal, travel and tourism, and entertainment. She loves to volunteer in the community and is the leader of the Rhode Island SharePoint & Microsoft 365 User Group. Mårten Hellebro is an Office Apps and Services MVP focused on Microsoft Teams and an expert in enterprise voice. As an infrastructure, migration, and user adoption lead, Mårten has extensive experience managing numerous Teams and Skype for Business implementation projects. He regularly speaks at Microsoft conferences and other events and he organizes one of the largest Microsoft Teams conference in the Nordics "Teamsdagen". He also runs the Microsoft Teams blog msteamsswe.se, and co-hosts the Teams podcast "Teamspodden".