1. Record Nr.   UNINA9910484661703321

   Titolo   Empathy, normalization and de-escalation : management of the
                        agitated patient in emergency and critical situations / / Massimo
                        Biondi, Massimo Pasquini, Lorenzo Tarsitani, editors

   Pubbl/distr/stampa   Cham, Switzerland : , : Springer, , [2021]
                        Â©2021

   ISBN   3-030-65106-1

   Edizione   [1st ed. 2021.]

   Descrizione fisica   1 online resource (IX, 147 p. 17 illus., 5 illus. in color.)

   Disciplina   616.028

   Soggetti   Critical care medicine

   Lingua di pubblicazione   Inglese

   Formato   Materiale a stampa

   Livello bibliografico   Monografia

   Nota di bibliografia   Includes bibliographical references.

   Nota di contenuto   Introduction: Meaning of the END Methods -- Psychomotor Agitation
                        and Aggression -- Neurobiology of Aggression and Violence --
                        Empathy regulation in crisis scenario -- Normalization -- De-
                        escalation techniques in various settings -- Rapid Tranquillisation --
                        Communication in psychiatric coercive treatment and patients'
                        decisional capacity to consent -- Immediate post-aggression debrief. .

   Sommario/riassunto   This book describes theory and techniques of empathic
                        communication, normalization and de-escalation procedures for the
                        management of aggressive or violent patients in clinical critical
                        settings'. Consisting of 9 chapters, it discusses in detail the self-
                        regulation of empathy in potential dangerous interactions, as well as
                        common mistakes and nonprofessional reactions. It also explores the
                        basic concept of neurobiology of violence and aggression behaviour,
                        such as brain circuitry and neuromodulators, and other rapid
                        tranquillization guidelines. The final chapter focuses on the crucial
                        topics of post-aggression debriefing. Based on the clinical experience
                        of the editors and authors, who work in emergency psychiatry settings,
                        the book offers practical key expressions to promote a normalization
                        talk, to calm agitated individuals, and to prevent crises both for
                        psychiatric patients and people without mental disorders. It is a useful
                        tool to help readers gain confidence as mediators in critical
                        circumstances and will be of interest for a wide range of practitioners in

healthcare settings, from psychiatrists and psychologists, to nurses and other healthcare workers.