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Sommario/riassunto	This open access book provides a comprehensive look at the pluses and minuses of leadership in times of an unparalleled crisis, such as the COVID-19 global pandemic. It examines the COVID-19 crisis in terms of psychodynamics, crisis management, and especially from the standpoint of complex, messy systems. It analyses how leaders need to think and act differently to cope better with—and potentially prevent—future crises.