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showcases how a competency-based system can be a key tool in reforming HR in the public sector, with significant effects on the organization and management of public administration. Mauricio Decastri is Full Professor of Organisation Theory at Tor Vergata University of Rome, Italy, and Head of the Management and Digital Innovation Teaching Department at the Italian National School for Administration. Stefano Battini is Full Professor of Administrative Law at the University of Tuscia in Viterbo, Italy and President of the Italian National School for Administration (SNA). Filomena Buonocore is Full Professor of Organization and Human Resource Management at the Parthenope University of Naples, Italy and Professor at the Italian National School for Administration (SNA). Francesca Gagliarducci is General Deputy Secretary of the Italian Presidency of the Council of Ministers and Professor at the Italian National School for Administration (SNA).