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Nota di contenuto	Group Negotiation and Knowledge Management -- The Gap Between Small Group Theory and Group Support System Research -- Alternative Dispute Resolution Based on the Storytelling Technique -- Fostering Knowledge Exchange in Virtual Communities by Using Agents -- Group Awareness and Social Aspects -- Leveraging Visual Tailoring and Synchronous Awareness in Web-Based Collaborative Systems --

Visualizing Shared-Knowledge Awareness in Collaborative Learning Processes -- An Improved Design and a Case Study of a Social Visualization Encouraging Participation in Online Communities -- Social Theatres: A Web-Based Regulated Social Interaction Environment -- Groupware Design and Development -- The Collaboration Engineering Approach for Designing Collaboration Processes -- A Proposal of Integration of the GUI Development of Groupware Applications into the Software Development Process -- Coordinating Multi-task Environments Through the Methodology of Relations Graph -- Fostering Groupware Tailorability Through Separation of Concerns -- An Approach to the Model-Based Design of Groupware Multi-user Interfaces -- Computer Aided Pattern-Based Collaboration Process Design: A Computer Aided Collaboration Engineering Tool -- Designing Mobile Shared Workspaces for Loosely Coupled Workgroups -- A Decentralized Middleware for Groupware Applications -- Computer Supported Collaborative Learning (CSCL) -- Modelling Shared Knowledge and Shared Knowledge Awareness in CSCL Scenarios Through Automated Argumentation Systems -- Deployment of Ontologies for an Effective Design of Collaborative Learning Scenarios -- Dynamic and Flexible Learning in Distributed and Collaborative Scenarios Using Grid Technologies -- Directions to Acknowledge Learners' Self-organization in CSCL Macro-scripts -- Groupware Applications and Studies -- Supporting Informal Co-located Collaboration in Hospital Work -- Relating Interactions to Artifacts Through Content Analysis: A Practical Investigation -- Studying the Impact of Personality and Group Formation on Learner Performance -- Transferring a Collaborative Work Practice to Practitioners: A Field Study of the Value Frequency Model for Change-of-Practice -- Groupware Activities and Evaluation -- An Agent-Based Recommender System to Support Collaborative Web Search Based on Shared User Interests -- How to Choose Groupware Tools Considering Stakeholders' Preferences During Requirements Elicitation? -- Evaluation Methods for Groupware Systems -- Activity-Aware Computing in Mobile Collaborative Working Environments.

## Sommario/riassunto

This volume constitutes the proceedings of the 13th International Workshop on Groupware (CRIWG 2007). The conference was held in Spain (Medina del Campo) in 2006, Brazil (Porto de Galinhas) in 2005, Costa Rica (San Carlos) in 2004, France (Autrans) in 2003, Chile (La Serena) in 2002, Germany (Darmstadt) in 2001, Portugal (Madeira Island) in 2000, Mexico (Cancun) in 1999, Brazil (Buzios) in 1998, Spain (El Escorial) in 1997, Chile (Puerto Varas) in 1996, and Portugal (Lisbon) in 1995. The CRIWG workshops have been motivated by advances in computer-supported cooperative work (CSCW), and by the need for CSCW to meet the challenges of new application areas. This workshop aims at providing a forum for academic researchers and professionals to exchange their experiences and their ideas about problems and solutions related to the design, development and use of groupware applications. - searchers report their ideas, models, designs and experiences to CRIWG submitting full-paper contributions to present achieved or mature works, and shorter papers to report work in progress.