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	Collana	Handbooks of Workplace Bullying, Emotional Abuse and Harassment, , 2662-3250 ; ; 3
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	Nota di contenuto	Risk management and bullying as a workplace health and safety (WHS) hazard -- Work and organisational design: Influence on workplace bullying -- Workplace bullying policies: A review of best practices and research on effectiveness -- Addressing workplace bullying: the role of training -- Managing workplace bullying complaints: Conceptual influences and the effects of contextual factors -- Complaint investigation in cases of workplace bullying, emotional abuse and harassment -- Mediating Workplace Bullying and Harassment Complaints: A Risk Management Perspective -- Regulation as intervention: How regulatory design can affect practices and behaviours in the workplace -- Diagnosis and treatment: Repairing injuries caused by workplace bullying -- Strengthening the evidence-case of workplace bullying interventions through implementation research: Taking interventions to scale -- Bullies, Managers, Workers, and Trade Unionists -- Workplace bullying and gender: an overview of empirical findings -- Sexual orientation and workplace bullying -- Ethnicity and

workplace bullying -- Workplace bullying, disability and chronic ill-health -- Religious harassment and bullying in the workplace -- Age -- Caste and the workplace: Propensity to bully, harass and discriminate -- Culture and workplace bullying: an overview.

Sommario/riassunto

The agenda of respectful workplaces is no more urgent than in the context of workplace bullying, emotional abuse and harassment. This becomes even more significant in the face of mistreatment linked to social identity and national culture. The chapters constituting Section 1 speak to the spectrum of primary, secondary and tertiary prevention undertaken within and beyond workplaces to tackle workplace bullying, emotional abuse and harassment. As well as organizational-related mechanisms, therapy, collective action and legislation are described. Normative angles, the challenges of actual practice and the contours of effectiveness are pinpointed. The increasing recognition of the conflation between category-based harassment and workplace bullying and the burgeoning cross-cultural lens of the substantive area are captured through the chapters of Section 2. Identities revolving around gender, sexuality, disability, caste and ethnicity serve as markers for mistreatment, underpinning the need to explore the dynamics of these situations in terms of causes, manifestations and consequences. Variations in the unfolding of negative acts due to cultural influences have been found, emphasizing that though misbehaviour is universal, it has country-specific characteristics. .