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Soggetti	Computers and civilization Computer networks Electronic data processing - Management Computers - Law and legislation Information technology - Law and legislation User interfaces (Computer systems) Human-computer interaction Information technology - Management Computers and Society Computer Communication Networks IT Operations Legal Aspects of Computing User Interfaces and Human Computer Interaction Computer Application in Administrative Data Processing
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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Strategies and Frameworks, Motivators, and Contexts -- Does the Answer to eGovernment Lie in Intermunicipal Collaboration? An Exploratory Italian Case Study -- Pacta Sunt Servanda but Where Is the Agreement? The Complicated Case of eCustoms -- Implementation Challenges: Competing Structures When New Public Management Meets eGovernment -- The Influence of Power in the Development of an

Information Infrastructure -- Case Study on the Effects of Administrative Informatization on the Organizational Structure for the Central Government in Korea -- Control, De-politicization and the eState -- Assessment, Evaluation and Benefit Models for ICT Investments -- Adoption of High Impact Governmental eServices: Seduce or Enforce? -- eGovernment Project Evaluation: An Integrated Framework -- Managing Benefits in the Public Sector. Surveying Expectations and Outcomes in Norwegian Government Agencies -- Pre-determinants of Implementing IT Benefits Management in Norwegian Municipalities: Cultivate the Context -- Evaluation of ICT Investments in Public Administrations Based on Business Process Models -- Capability Maturity Framework for eGovernment: A Multi-dimensional Model and Assessing Tool -- eGovernment Front-End Services: Administrative and Citizen Cost-Benefits -- Building a Value-Centric e-Government Service Framework Based on a Business Model Perspective -- Inclusion and User-Centred Design -- Unity in Diversity: An Analysis of Inter-governmental Cooperation in the Field of geoICT -- eElectioneering: Current Research Trends -- Using Online Public Services: A Measurement of Citizens' Operational, Formal, Information and Strategic Skills -- Citizen Participation and Involvement in eGovernment Projects: An Emergent Framework -- Channel Perceptions and Usage: Beyond Media Richness Factors -- DigitalDivide in eGovernment: The eInclusion Gap Model -- Engineering User Requirements for e-Government Services: A Dutch Case Study -- Transparent Complexity by Goals -- Driver or Passenger? An Analysis of Citizen-Driven eGovernment -- Improving Trust in Composite eServices Via Run-Time Participants Testing -- Interoperability and Application of Semantic Technologies in eGovernment -- Test Strategies for Evaluation of Semantic eGovernment Applications -- A Modular Reference Architecture Framework for Electronic Cross-Organizational Interoperation -- Semantic Integration of eGovernment Services in Schleswig-Holstein -- Semi-automatic Ontology Construction for Improving Comprehension of Legal Documents -- Paving the Way to eGovernment Transformation: Interoperability Registry Infrastructure Development -- From Cooperation to Cooperability -- Challenges of Government Enterprise Architecture Work -- Stakeholders' Views -- Introducing a Public Agency Networking Platform towards Supporting Connected Governance.

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#### Sommario/riassunto

This book constitutes the refereed proceedings of the 7th International Conference on Electronic Government, EGOV 2008, held in Torino, Italy, in August/September 2008 within the DEXA 2008 conference cluster. The 32 revised full papers presented were carefully reviewed and selected from 119 submissions. The papers are organized in topical sections on strategies and frameworks, motivators, and contexts, assessment, evaluation and benefit models for ICT investments, inclusion and user-centred design, interoperability and application of semantic technologies in e-government.

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