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Nota di contenuto	Channel Choice: A Literature Review -- Conceptualising the Digital Public in Government Crowdsourcing: Social Media and the Imagined Audience -- Steering the Digital Agenda at Arm's Length. All Wobble, No Spin: The Contextual Lens -- E-government Systems Design and Implementation in Developed and Developing Countries: Comparative Analysis and Lessons Learned -- Theoretical Support for Social Media Research: A Scientometric Analysis -- Big and Open Linked Data (BOLD) to Create Smart Cities and Citizens: Insights from Smart Energy and Mobility Cases -- Open Innovation Contests for Improving Healthcare -- An Explorative Case Study Focusing on Challenges in a Testbed

Initiative -- Public Accountability ICT Support: A Detailed Account of Public Accountability Process and Tasks -- Mediating Citizen-Sourcing of Open Government Applications – A Design Science Approach -- Processing Linked Open Data Cubes -- Scrutinizing Open Government Data to Understand Patterns in eGovernment Uptake -- Advancing E-Government Using the Internet of Things: A Systematic Review of Benefits -- Understanding Public-Private Collaboration Configurations for International Information Infrastructures -- Inter-organizational Public E-service Development: Emerging Lessons from an Inside-Out Perspective -- What is This Thing Called e-Service?. Interoperability Challenges in e-Service Modelling -- Removing the Blinkers: What a Process View Learns about G2G Information Systems in Flanders -- Makers and Shapers or Users and Choosers -- Participatory Practices in Digitalization of Public Sector -- Why Realization Mismatches Expectations of E-Government Project Benefits? Towards Benefit Realization Planning -- Electronic Data Safes as an Infrastructure for Transformational Government? A Case Study -- An Ontology of eGovernment -- Privacy in Digital Identity Systems: Models, Assessment and User Adoption.-Comparing Local e-Government Websites in Canada and the UK -- Evaluating a Passive Social Media CitizensourcingInnovation -- Three Positives Make One Negative: Public Sector IS Procurement -- Proactivity Postponed? 'Capturing' Records Created in the Context of eGovernment – A Literary Warrant Analysis of the Plans for a National eArchive Service in Sweden.

Sommario/riassunto

This book constitutes the refereed proceedings of the 14th IFIP WG 8.5 International Conference on Electronic Government, EGOV 2015, held in Thessaloniki, Greece, in August/September 2015 in conjunction with the 7th International Conference on eParticipation, ePart 2015. The 25 revised full papers presented were carefully reviewed and selected from 53 submissions. The papers have been organized in the following topical sections: foundations; open and smart government; services, processes and infrastructure; and application areas and evaluation.
