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Nota di contenuto	Chapter 1: Administrative Appeals in Germany by Ulrich Stelkens -- Chapter 2: Alternative Dispute Resolution in French Administrative Proceedings by Rhita Boustia and Sagar Arun -- Chapter 3: Administrative Appeals in the Italian Law: On the Brink of Extinction or Might They Be Saved (And Are They Worth Saving)? by Mario Comba and

Roberto Caranta -- Chapter 4: The Dutch System of Dispute Resolution in Administrative Law by Philip Langbroek, Milan Remac and Paulien Willemsen -- Chapter 5: Administrative Appeals and ADR in Danish Administrative Law by Inger Marie Conradsen, Michael Götze -- Chapter 6: The Complexity of Administrative Appeals in Belgium: Not Seeing the Woods for the Trees by Ludo M. Veny -- Chapter 7: Administrative Justice in Austria in the Stage of Transition: From Administrative Appeals to Administrative Courts or the Final Stage of “Tribunalization” of Administrative Disputes by Friederike Bundschuh-Rieseneder and Alexander Balthasar -- Chapter 8: ADR Tools in Spanish Administrative Law by Susana Galera, Pablo Acosta and Helena Soletto -- Chapter 9: ADR in the Administrative Law – A Perspective from the United Kingdom by David Marrani and Youseph Farah -- Chapter 10: Administrative Appeals and Other Forms of ADR in Hungary by Anita Boros and András Patyi -- Chapter 11: Administrative Remedies in Polish Administrative Law by Andrzej Skoczylas and Mariusz Swora -- Chapter 12: Effective Conflict Resolution in Administrative Proceedings in Slovenia – A Theoretical and Empirical Analysis by Polonca Kova -- Chapter 13: Administrative Appeals, Ombudsman and Other ADR Tools in the Czech Administrative Law by Soa Skulová, Lukáš Potšil, David Hej -- Chapter 14: The Dynamic of Administrative Appeals and Other ADR Tools in Romania by Dacian C. Dragos, Bogdana Neamtu and Raluca Suci -- Chapter 15: Serbia as a Part of the European Administrative Space - ADR Tools Applied to Administrative Law by Vuk Cuci -- Chapter 16: Alternative Dispute Resolution Mechanisms in the European Union Law by Siegfried Magiera and Wolfgang Weiß -- Chapter 17: Administrative Appeals in Comparative European Administrative Law: What Effectiveness? by Dacian C. Dragos and David Marrani -- Chapter 18: The Ombudsman - An Alternative to the Judiciary? by Milan Remac -- Chapter 19: Mediation in Administrative Proceedings: A Comparative Perspective by K.J. de Graaf, A.T. Marseille and H.D. Tolsma.

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### Sommario/riassunto

This book examines the role, the general framework and the empirical effectiveness of the main alternative dispute resolution tools (administrative appeals, mediation, and ombudsman) in administrative matters, within the broader context of the administrative justice system. The book uses approaches from the fields of law, public administration, public policy and political science to assess the importance of different instruments for alternative dispute resolution, with an emphasis on administrative appeals.

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