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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Foundations -- Towards an Understanding of E-Government Induced Change -- Drawing on Organization and Structuration Theories -- Ten Years of E-Government: The 'End of History' and New Beginning -- Siblings of a Different Kind: E-Government and E-Commerce -- Inter-organizational Information Systems and Interaction in Public vs. Private

Sector – Comparing Two Cases -- Information Strategies for Open Government: Challenges and Prospects for Deriving Public Value from Government Transparency -- Defining a Taxonomy for Research Areas on ICT for Governance and Policy Modelling -- Analyzing the Structure of the EGOV Conference Community -- Transformation -- Drift or Shift? Propositions for Changing Roles of Administrations in E-Government -- An Institutional Perspective on the Challenges of Information Systems Innovation in Public Organisations -- Agriculture Market Information Services (AMIS) in the Least Developed Countries (LDCs): Nature, Scopes, and Challenges -- Community-Based E-Government: Libraries as E-Government Partners and Providers -- Civil Servants' Internet Skills: Are They Ready for E-Government? -- Channel Choice and Source Choice of Entrepreneurs in a Public Organizational Context: The Dutch Case -- Evaluation -- Measuring and Benchmarking the Back-end of E-Government: A Participative Self-assessment Approach -- Assessing Emerging ICT-Enabled Governance Models in European Cities: Results from a Mapping Survey -- Designing and Evaluating Dashboards for Multi-agency Crisis Preparation: A Living Lab -- Automatic Generation of Roadmap for E-Government Implementation -- Adoption and Diffusion -- Success of Government E-Service Delivery: Does Satisfaction Matter? -- Emerging Barriers in E-Government Implementation -- Rituals in E-Government Implementation: An Analysis of Failure -- E-Governance - A Challenge for the Regional Sustainable Development in Romania -- Citizen Perspective and Social Inclusion -- Towards a Roadmap for User Involvement in E-Government Service Development -- ICT Diffusion in an Aging Society: A Scenario Analysis -- What Is the Issue with Internet Acceptance among Elderly Citizens? Theory Development and Policy Recommendations for Inclusive E-Government -- Design of an Open Social E-Service for Assisted Living -- Infrastructure -- How to Develop an Open and Flexible Information Infrastructure for the Public Sector? -- Interoperability in Public Sector: How Use of a Lightweight Approach Can Reduce the Gap between Plans and Reality -- Dynamic Public Service Mediation -- Enabling Interoperability of Government Data Catalogues -- Knowledge Sharing in E-Collaboration -- Digital Certificate Management for Document Workflows in E-Government Services -- Software Reuse in Local Public Bodies: Lessons Learned in Tuscany -- Business Process Modelling -- From Bureaucratic to Quasi-market Environments: On the Co-evolution of Public Sector Business Process Management -- Process and Data-Oriented Approach for Bundling Corporate Reporting Duties to Public Authorities – A Case Study on the Example of Waste Management Reporting -- Toward a Formal Approach to Process Bundling in Public Administrations -- Designing Quality Business Processes for E-Government Digital Services -- Erratum -- Erratum: Digital Certificate Management for Document Workflows in E-Government Services.

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### Sommario/riassunto

For almost a decade the International Federation for Information Processing Working Group 8.5 (Information Systems in Public Administration), or IFIP WG 8.5, has organized the EGOV series of conferences, which has solidly established itself as one of three core conferences in the research domain of e-Government, e-Governance, and e-Participation. Until last year, EGOV was hosted within the DEXA cluster of conferences. For the first time in 2010, the IFIP WG 8.5 organized the conference on its own, which was also reflected in the slight name change to IFIP EGOV 2010. Like its predecessors, the IFIP EGOV 2010 conference attracted scholars from around the world as a venue of high reputation. In 2010, the conference brought together scholars and practitioners from four continents and 40 countries. Like

in 2009, IFIP EGOV was co-located with ePart, the International Conference on eParticipation. ePart aims at presenting advances in both social and technological/scientific domains, seeking to demonstrate new concepts, methods, and styles of eParticipation. ePart is closely aligned with the IFIP EGOV conference. The chairs of both conferences maintain close links and are committed to co-locating the two events in the years to come, which intentionally allows for exchange and cross-fertilization between the two communities.

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