1.	Record Nr. Autore Titolo Pubbl/distr/stampa	UNINA9910482868803321 Leape Lucian L Making Healthcare Safe : The Story of the Patient Safety Movement Springer Nature, 2021 Cham : , : Springer International Publishing AG, , 2021 ©2021
	ISBN	3-030-71123-4
	Descrizione fisica	1 online resource (460 pages)
	Disciplina	362.10289
	Soggetti	Seguretat dels pacients Llibres electrònics
	Lingua di pubblicazione	Inglese
	Formato	Materiale a stampa
	Livello bibliografico	Monografia
	Nota di contenuto	Intro Foreword Preface Acknowledgments Contents About the Author Part I: In the Beginning Chapter 1: The Hidden Epidemic: The Harvard Medical Practice Study References Chapter 2: It's Not Bad People: Error in Medicine The Causes of Errors Application of Systems Thinking to Healthcare Error in Medicine Response to Error in Medicine References Chapter 3: Changing the System: The Adverse Drug Events Study BWH Center for Patient Safety Research and Practice References Chapter 4: Coming Together: The Annenberg Conference References Chapter 5: A Home of Our Own: The National Patient Safety Foundation References Part II: Institutional Responses Chapter 6: We Can Do This: The Institute for Healthcare Improvement Adverse Drug Events Collaborative What Is a Collaborative? How It Works The Reducing Adverse Drug Events Collaborative Results Lessons Learned Use of Collaboratives Subsequent IHI Initiatives Conclusion References Chapter 7: Who Will Lead? The Executive Session First Meeting, January 22-24, 1998 Second Meeting: June 25-27, 1998 Third Meeting: January 21-23, 1999 Fourth Meeting: June 17-19, 1999 Fifth Meeting: January 27-29, 2000 Lessons Learned Conclusion Appendix 7.1: Executive Session Members CEOs of Healthcare Delivery Organizations Leaders

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activities that marked the evolution and major advances of patient safety in this time span. In addition, and perhaps most importantly, this book not only comprehensively details how and why human and systems errors too often occur in the process of providing health care, it also promotes an in-depth understanding of the principles and practices of patient safety, including how they were influenced by today's modern safety sciences and systems theory and design. Indeed, the book emphasizes how the growing awareness of systems-design thinking and the self-education and commitment to improving patient safety, by not only Dr. Leape but a wide range of other clinicians and health executives from both the private and public sectors, all converged to drive forward the patient safety movement in the US. Making Healthcare Safe is divided into four parts: I. In the Beginning describes the research and theory that defined patient safety and the early initiatives to enhance it. II. Institutional Responses tells the stories of the efforts of the major organizations that began to apply the new concepts and make patient safety a reality. Most of these stories have not been previously told, so this account becomes their histories as well. III. Getting to Work provides in-depth analyses of four key issues that cut across disciplinary lines impacting patient safety which required special attention. IV. Creating a Culture of Safety looks to the future, marshalling the best thinking about what it will take to achieve the safe care we all deserve. Captivatingly written with an "insider's" tone and a major contribution to the clinical literature, this title will be of immense value to health care professionals, to students in a range of academic disciplines, to medical trainees, to health administrators, to policymakers and even to lay readers with an interest in patient safety and in the critical quest to create safe care.