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Nota di bibliografia	Includes bibliographical references (p. 181-182) and index.
Nota di contenuto	Cover ; Contents ; Preface ; Acknowledgments ; A Guide to Using Case Studies; A Matrix of Case Studies ; Case 1 - A Teacher's Absences Create Problems: Holding Teachers Accountable for Excessive Absences ; Case 2 - A Good Teacher Turns Bad: Stress at Home Creates Problems at School Case 3 - Experienced Teachers Need Clear Expectations, too: Handling Conflicts with Practiced EducatorsCase 4 - Grandmother's Medicine: A Medical Emergency at School ; Case 5 - Is Dismissal Justified? An Effective Teacher Faces a Moral Issue ; Case 6 - School Property is Missing: An Employee is Caught Stealing; Case 7 - Who has the Missing Crayons? Dealing with Chronic Theft Case 8 - A Good Student Earns Detention: Poor Grades for Misbehavior at SchoolCase 9 - Copyright and the Computer: Regulations Governing Technology ; Case 10 - Too Much Parent Involvement! Organizations Need Boundaries ; Case 11 - Double Promotion? Parents Want Child to Skip a Grade

; Case 12 - A Problem with Inclusion: Inadequate Resources for Special Education  
Case 13 - Poor Evaluations for a Teacher: Reassigning an Ineffective Educator  
Case 14 - Missing Booster Club Funds: Athletic Funds are Missing; Case 15 - Mentoring New Teachers: A Transition to the Classroom  
; Case 16 - A Gift for the Principal: "'Fringe'" Benefits?  
; Case 17 - Unprofessional Behavior: A Teacher Retains a Student Who didn't Fail  
Case 18 - It All Depends on the Numbers: Teacher Success is Based on Test Scores  
Case 19 - All A's are not Enough: Rewards Must be Earned;  
Case 20 - The Community won't Understand: Diversity Becomes Unpopular; Case 21 - Every Day Counts: School Attendance is Important; Case 22 - Illegal Drugs at School: Zero Tolerance Policies  
; Case 23 - Internet Use Violations: Threats over the World Wide Web;  
Bibliography ; Appendix A: ISLLC Standards  
Appendix B: Annotated Suggested Readings

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### Sommario/riassunto

This text presents real-life case studies portraying the challenges that school leaders face, including issues of diversity, school improvement & limited resources. It helps to practice resolving complex issues in primary & secondary school settings through reflective questions, activities & assessment tools for skill development.

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