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Titolo	High impact internal evaluation [[electronic resource]] : a practitioner's guide to evaluating and consulting inside organizations // Richard C. SONnichsen
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Descrizione fisica	1 online resource (347 p.)
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Soggetti	Organizational effectiveness - Evaluation Industrial management Electronic books.
Lingua di pubblicazione	Inglese
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Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	1. Opportunities, obstacles, and observations -- 2. Internal evaluation history and the new paradigm -- 3. Understanding the internal evaluation context -- 4. Evaluation, conflict, and the change process in organizations -- 5. Understanding internal evaluation -- 6. The craft of internal consulting to organizations -- 7. Designing high impact internal evaluations -- 8. Effective communication of evaluation results -- 9. Establishing, administering, and leading an internal evaluation office -- 10. High impact internal evaluation : a synthesis.
Sommario/riassunto	The author draws on his own extensive experience as an evaluator to provide the tools to effectively use internal evaluation to determine a business or programme's efficiency, economy and performance.