Record Nr. UNINA9910480630603321 Autore Spangle Michael Titolo Negotiation [[electronic resource]]: communication for diverse settings // by Michael Spangle and Myra Warren Isenhart Thousand Oaks, CA, : SAGE, c2003 Pubbl/distr/stampa **ISBN** 1-5063-1926-2 1-322-42263-X 1-4833-2865-1 1-4522-4555-X Descrizione fisica 1 online resource (459 p.) Altri autori (Persone) IsenhartMyra Warren 302.3 Disciplina Soggetti Conflict management Negotiation Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Cover; Contents; Acknowledgments; Preface; Introduction; Chapter 1 -Nota di contenuto Foundations of Negotiation: Chapter 2 - Contextual Nature of Negotiation; Chapter 3 - Theoretical Perspectives; Chapter 4 -Negotiation Processes: Chapter 5 - Qualities and Skills of Effective Negotiators; Chapter 6 - When Negotiation Breaks Down; Chapter 7 -Interpersonal Negotiation; Chapter 8 - Consumer Negotiation; Chapter 9 - Organizational Negotiation; Chapter 10 - Community Negotiation; Chapter 11 - International Negotiation; Chapter 12 - Integrating the Art with the Science of Negotiation; References About Those ProfiledIndex; About the Authors Sommario/riassunto Negotiation is not formulaic. How we negotiate is determined largely by the context in which the negotiation process takes place. Negotiation: Communication for Diverse Settings provides the reader with a comprehensive overview of the negotiation process as it applies to a wide variety of contexts. Skillfully weaving practitioner interviews and real world examples throughout the book, Michael Spangle and Myra Warren Isenhart emphasize the day-to-day relevance of negotiation

skill. The authors provide knowledge vital to successful negotiation in a