Record Nr. UNINA9910480351103321 Developing a market orientation [[electronic resource] /] / Rohit **Titolo** Deshpande, editor Pubbl/distr/stampa Thousand Oaks, Calif.;; London,: SAGE, c1999 **ISBN** 0-7619-1692-X 1-4522-3142-7 1-4522-6316-7 Descrizione fisica 1 online resource (330 p.) Altri autori (Persone) DeshpandeRohit Disciplina 658.8 658.83 Soggetti Marketing research Customer services Corporate culture Organization Competition Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Papers originally published as Marketing Science Institute working Note generali papers. Nota di bibliografia Includes bibliographical references and indexes. Nota di contenuto Cover; Contents; Acknowledgments; Chapter 1 - Introduction; Chapter 2 - Market Orientation: The Construct, Research Propositions, and Managerial Implications; Chapter 3 - The Effect of Market Orientation on Business Profitability; Chapter 4 - Corporate Culture, Customer Orientation, and Innovativeness in Japanese Firms: A Quadrad Analysis; Chapter 5 - Market Orientation: Antecedents and Consequences: Chapter 6 - Market Orientation, Performance, and the Moderating Influence of Competitive Environment; Chapter 7 - Does Market Orientation Matter for Small Firms? Chapter 8 - Market Orientation and Business Performance: An Analysis of Panel DataChapter 9 - Understanding Market Orientation: A

> Prospectively Designed Meta-Analysis of Three Market Orientation Scales; Chapter 10 - Market Oriented Is Not Enough: Build a Learning Organization; Chapter 11 - The Influence of Market Orientation on

## Sommario/riassunto

Channel Relationships: A Dyadic Examination; Appendix: Publication History; Author Index; Subject Index; About the Authors

Defining market orientation as an organisational culture, a set of shared values and beliefs about putting the customer first in business planning, this book demonstrate its importance to strategy and tactics.