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Nota di contenuto	Cover; Contents; Introduction; Part I - Frameworks for Effective Negotiation; Chapter 1 - Negotiation Power: Ingredients in an Ability to Influence the Other Side; Chapter 2 - The Neutral Analyst: Helping Parties to Reach Better Solutions; Chapter 3 - Facilitated Collaborative Problem Solving and Process Management; Part II - Applying Mutual Gains to Organizations; Chapter 4 - The Courthouse and Alternative Dispute Resolution; Chapter 5 - Resolving Public Disputes; Chapter 6 - Why the Labor Management Scene Is Contentious; Chapter 7 - Searching for Mutual Gains in Labor Relations Chapter 8 - Options and Choice for Conflict Resolution in the Workplace Part III - Perspectives on Individual Negotiators; Chapter 9 - Conflict From a Psychological Perspective; Chapter 10 - Her Place at the Table: Gender and Negotiation; Chapter 11 - Style and Effectiveness in Negotiation; Part IV - Appendices; I. Sample Curriculum on Negotiation and Dispute Resolution; II. Case Clearinghouse Materials; Bibliography;

Sommario/riassunto

With contributions from top scholars in the field of negotiation, this volume blends technique with theory to present frameworks for effective negotiating, analyses of person-to-person negotiating situations and applications in organizational settings.