1. Record Nr.	UNINA9910473456903321
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Titolo	The Impact of Individual Expertise and Public Information on Group Decision-Making
Pubbl/distr/stampa	Springer Nature, 2021 Wiesbaden : , : Springer Fachmedien Wiesbaden GmbH, , 2021 ©2021
ISBN	3-658-33139-9
Descrizione fisica	1 online resource (197 pages)
Collana	FOM-Edition Research
Soggetti	Management & management techniques Operational research
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
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| Sommario/riassunto | In this open-access-book the author concludes that expertise could be the key factor for global and interconnected problems. Experimental results have shown that expertise was a stronger predictor than public information regarding change in behavior and strategy adaption. Identifying non-routine problem-solving experts by efficient online assessments could lead to less volatile system performance, from which all decision-makers could potentially profit. |