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Autore	Eggins Suzanne
Titolo	Effective communication in clinical handover : from research to practice // Suzanne Eggins, Diana Slade, Fiona Geddes
Pubbl/distr/stampa	[Berlin, Germany] ; ; [Boston, Massachusetts] : , : De Gruyter, , 2016 ©2016
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Descrizione fisica	1 online resource (xviii, 346 pages)
Collana	Patient Safety ; ; Volume 15
Disciplina	610.696
Soggetti	Communication in medicine Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Front matter -- Preface -- Acknowledgements -- Contents -- Contributors -- Transcription conventions -- Section 1 -- Background: safety, quality and communication in clinical handover -- 1. Effective communication in clinical handover: challenges and risks / Slade, Diana / Eggins, Suzanne / Geddes, Fiona / Watson, Bernadette / Manias, Elizabeth / Bear, Jacqui / Pirone, Christy -- 2. Clinicians' voices: what healthcare professionals say about handover practice / Geddes, Fiona / Slade, Diana / Eggins, Suzanne / Watson, Bernadette / Manias, Elizabeth / Della, Phillip / Jones, Dorothy -- Section 2 -- Changing staff: clinical handovers at shift changes -- 3. Emergency department medical handovers as teaching and learning opportunities / McGregor, Jeannette / Lee, Marian -- 4. Strengthening medical handover communication in emergency departments / McGregor, Jeannette / Lee, Marian -- 5. Resource: transferring patient information to the emergency department medical team during clinical handover / Lee, Marian / McGregor, Jeannette -- 6. Communication in bedside nursing handovers / Eggins, Suzanne / Slade, Diana -- 7. Resource: communicating effectively in bedside nursing handovers / Eggins, Suzanne / Slade, Diana -- Section 3 -- Changing sites: clinical handovers when patients move -- 8. Clinical handover in context: risks and protections across a hospital patient's journey / Eggins, Suzanne / Slade, Diana -- 9. Interhospital transfer of rural patients: an audit of

'patient expect' documentation / Geddes, Fiona / Della, Phillip / Stewart-Wynne, Edward / Jones, Dorothy -- Section 4 -- Changing disciplines: clinical handovers in interprofessional teams -- 10. iSoBar: An innovative framework and checklist for clinical rounds in an interprofessional student training ward / Geddes, Fiona / Della, Phillip / Stewart-Wynne, Edward / Jones, Dorothy -- 11. Resource: interprofessional ward round handovers / Geddes, Fiona / Stewart-Wynne, Edward / Della, Phillip -- 12. Maintaining and generating knowledge in interprofessional mental health handovers / Walsh, John / Cominos, Nayia / Jureidini, Jon -- 13. Patient voice: including the patient in mental health handovers / Walsh, John / Cominos, Nayia / Jureidini, Jon -- 14. Resource: mental health clinical handover audit tool (mCHAT) / Pirone, Christy / Walsh, John / Cominos, Nayia -- Section 5 -- Integrating ECCHo outcomes -- 15. iCARE3: an integrated translational model of effective clinical handover communication / Eggins, Suzanne / Geddes, Fiona / Slade, Diana -- References -- Index

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## Sommario/riassunto

Based on detailed multi-disciplinary analyses of more than 800 recorded handover interactions, audits of written handover documentation, interviews and survey responses, the contributing authors identify features of effective and ineffective clinical handovers in diverse hospital contexts. The authors then translate their descriptive findings into practical protocols, communication strategies and checklists that clinicians, managers and policy makers can apply to improve the safety and quality of clinical handovers. All the contributors are affiliated with the International Research Centre for Communication in Healthcare (IRCCH), an international multidisciplinary organisation of over 90 healthcare professionals from more than 17 countries committed to improving improving communication in healthcare systems around the world. 'The authors have created a new and tightly woven systems safety net that will, if implemented, significantly reduce the occurrence of errors resulting from cumulative communication failures.' -H. Esterbrook Longmaid III, MD, FACR, President of Medical Staff, Beth Israel Deaconess-Milton Hospital, Milton, MA USA 'Uncommonly valuable for the rigorous, original communication research it reports and for the careful translation of the research findings into practical strategies that actually improve clinical handovers in the real world of practice.' - Professor Suzanne Kurtz, Washington State University 'This clear, plain English book is an outstanding resource for the training of all involved in healthcare.' -Elizabeth Trickett, (Former) Director of Safety and Quality, ACT Health, Australia

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2. Record Nr.	UNINA9910964390703321
Autore	Spurr David <1949->
Titolo	The rhetoric of empire : colonial discourse in journalism, travel writing, and imperial administration / / David Spurr
Pubbl/distr/stampa	Durham : , : Duke University Press, , 1993
ISBN	9780822398646 0822398648
Descrizione fisica	1 online resource (224 p.)
Collana	Post-contemporary interventions
Disciplina	809/.93358 809.93358
Soggetti	English prose literature - History and criticism American prose literature - History and criticism French prose literature - History and criticism Travel writing - History Imperialism in literature Colonies in literature Discourse analysis Rhetoric Developing countries In literature English-speaking countries Intellectual life
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Bibliographic Level Mode of Issuance: Monograph
Nota di bibliografia	Includes bibliographical references (pages [203]-208) and index.
Nota di contenuto	Frontmatter -- CONTENTS -- Acknowledgments -- Introduction -- 1 Surveillance: Under Western Eyes -- 2 Appropriation: Inheriting the Earth -- 3 Aestheticization: Savage Beauties -- 4 Classification: The Order of Nations -- 5 Debasement: Filth and Defilement -- 6 Negation: Areas of Darkness -- 7 Affirmation: The White Man's Burden -- 8 Idealization: Strangers in Paradise -- 9 Insubstantialization: Seeing as in a Dream -- 10 Naturalization: The Wilderness in Human Form -- 11 Eroticization: The Harems of the West -- 12 Resistance: Notes Toward an Opening -- Bibliography -- Index
Sommario/riassunto	The white man's burden, darkest Africa, the seduction of the primitive: such phrases were widespread in the language Western empires used

to talk about their colonial enterprises. How this language itself served imperial purposes--and how it survives today in writing about the Third World--are the subject of David Spurr's book, a revealing account of the rhetorical strategies that have defined Western thinking about the non-Western world. Despite historical differences among British, French, and American versions of colonialism, their rhetoric had much in common. The Rhetoric of Empire identifies these shared features—images, figures of speech, and characteristic lines of argument—and explores them in a wide variety of sources. A former correspondent for the United Press International, the author is equally at home with journalism or critical theory, travel writing or official documents, and his discussion is remarkably comprehensive. Ranging from T. E. Lawrence and Isak Dineson to Hemingway and Naipaul, from Time and the New Yorker to the National Geographic and Le Monde, from journalists such as Didion and Sontag to colonial administrators such as Frederick Lugard and Albert Sarraut, this analysis suggests the degree to which certain rhetorical tactics penetrate the popular as well as official colonial and postcolonial discourse. Finally, Spurr considers the question: Can the language itself—and with it, Western forms of interpretation--be freed of the exercise of colonial power? This ambitious book is an answer of sorts. By exposing the rhetoric of empire, Spurr begins to loosen its hold over discourse about—and between—different cultures.

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