1. Record Nr. UNINA9910466150403321 Autore Higgerson Mary Lou Titolo Communication strategies for managing conflict: a guide for academic leaders / / Mary Lou Higgerson Pubbl/distr/stampa San Francisco, California:,: Jossey-Bass, a Wiley Brand,, 2016 ©2016 **ISBN** 1-118-76165-0 Edizione [2nd ed.] Descrizione fisica 1 online resource (367 p.) Collana Jossey-Bass Resources for Department Chairs Disciplina 378.1/2 Soggetti Universities and colleges - Faculty Communication in personnel management College personnel management Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Communicating with today's students and their parents -- Leading curriculum revision -- Revising organizational structures -- Developing a new program without faculty support -- Managing resistance when hired to lead change -- Managing an unsuccessful promotion application -- Mentoring a seasoned professional hired into an untenured faculty position -- Managing the dismissal of a first-year tenure track faculty member -- Managing inappropriate behaviors of

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