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Nota di contenuto	Cover; Title Page; Copyright; Contents; Abbreviations; Acknowledgments; Overview; Management Response; Management Action Record; Chairperson's Summary; 1 Introduction; Relative Intensity of Knowledge Services in World Bank Country Programs; Objectives, Scope, and Methodology of the Evaluation; 2 Relevance of the World Bank in Knowledge-Based Partnerships; Fit of World Bank Knowledge-Based Country Programs with Country Challenges; Use of World Bank Group Knowledge Services and Stakeholder Engagement; Strategic Positioning of the World Bank on Development Knowledge 3 Technical Quality of Knowledge ServicesLeveraging the Bank's Global Expertise; Customization of Solutions to Country Context; Development of Actionable Recommendations; 4 Results and Their Sustainability; Results of World Bank Group Knowledge Services; Factors Associated with the Achievement of Results of World Bank Knowledge Services; Sustainability and Monitoring of Results; Synergy between World Bank and IFC Knowledge Services in Achieving Results; 5 Conclusions; How Can the World Bank Enhance Its Value Proposition in Knowledge-Based Partnerships? How Can the World Bank Delineate the Scope and Instruments of Knowledge-Based Country Programs?How Can the Bank Group Leverage Its Engagement in Knowledge-Based Country Programs?; Bibliography;

Boxes; Box 1.1 Definitions, Use of Terms, and Selection of Knowledge Activities; Box 1.2 Previous IEG Evaluations of Knowledge Services; Box 2.1 Public Knowledge Goods; Box 2.2 Perception of Knowledge Services from Client Surveys; Box 4.1 Knowledge Service Results in Poverty Reduction and Social Protection: Stylized Findings; Box 4.2 Helping China's Guangdong Province Tackle Rising Inequality  
Box 4.3 Sustainable Knowledge Activity Outcomes through Capacity Development and Institution Strengthening: Examples from South Africa and China  
Figures; Figure 1.1 Lending and Knowledge Activities in World Bank Country Programs (FY98-04 versus FY05-11); Figure 2.1 Use of World Bank Knowledge Services and IFC Advisory Services (in % of Reviewed Activities); Figure 2.2 Participation of Government Counterparts in Knowledge Activities (in % of Reviewed Projects); Figure 3.1 Use of Local Expertise in World Bank Knowledge Activities (in % of Activities Reviewed by IEG)  
Figure 3.2 Discussion of Capacity Requirements and Administrative Feasibility of Recommendations in World Bank Knowledge Services (in % of Activities Reviewed by IEG)  
Figure 4.1 Achievement of Expected Outcomes of World Bank Knowledge Services by Thematic Area and Focus Countries (in % of Activities Reviewed by IEG); Figure 4.2 Achievement of Expected Outcomes of World Bank Knowledge Activities (in % of Reviewed Projects)  
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