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Note generali Revised edition of the author's How to open a financially successful

specialty retail & gourmet foods shop, 2004.

Nota di bibliografia Includes bibliographical references (pages 305-306) and index.

Nota di contenuto Introduction -- For those who love elderberries and fine cheese :

starting your own gourmet store -- Getting down to practicality : launching your business -- Making it your own : the basics of buying a

gourmet shop -- How to get support without being hampered : investing in a franchise -- Planning for success : writing a business

plan -- Boots on the ground: pre-opening activities -- Your greatest asset: successful employee relations -- The reason you're in business: your customers -- Getting the word out: marketing your business -- Public relations: how to get customers in the door with little cost -- From appliances to zucchini: choosing your sales mix -- Helping you to do your job: equipping your store -- A welcoming space: public areas of your store -- A place to get things done: back-of-the-store

work areas -- Creating a team : your store staff -- How to get what you want : purchasing inventory -- All about money : cash flow --

Accounting 101: financial management and budgeting -- Balanced

budget: basic cost control for retail operations -- Efficiency:

controlling your labor costs -- Appendix A: Resources : build your own

network -- Bibliography -- Photo credits -- Glossary -- Index.