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Part Four: The Helping Relationship ; 12. The
Influence of Race and Ethnicity on Consumer Behaviors
13. Establishing Effective Cross-Cultural Alliances with Diverse
Consumer Populations

Sommario/riassunto

Within the context of the nation's changing demographic and cultural landscape, this one of a kind book brings together a national roster of leading practitioners and scholars who recommend innovative strategies for reducing racial and ethnic disparities that are pervasive across all fields of practice in the health and human services.
