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Altri autori (Persone)	DunleavyPatrick
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Nota di contenuto	Contents; List of Figures; List of Tables; Acknowledgements; List of Abbreviations; Introduction: Information Technology and Public Policymaking; 1. The Theory of Modern Bureaucracy and the Neglected Role of IT; 2. Acquiring and Managing Government IT; 3. The Comparative Performance of Government IT; 4. Explaining Performance I: The Impact of Governance Institutions and Bureaucratic Cultures; 5. Explaining performance II: Competitive Tension and the Power of the IT Industry; 6. Taxation: Re-Modernizing Legacy IT and Getting Taxpayers Online 7. Social Security: Managing Mass Payment and Responding to Welfare State Change 8. Immigration: Technology Changes and Administrative Renewal; 9. New Public Management Is Dead-Long Live Digital Era Governance; Afterword: Looking Ahead on Technology Trends, Industry Organization and Government IT; Bibliography; Index; A; B; C; D; E; F; G; H; I; J; K; L; M; N; O; P; Q; R; S; T; U; V; W; Y; Z
Sommario/riassunto	This book explores the world of e-government - the use by government of IT to interact with citizens, businesses, and other

governments - and the significant role of IT corporations in this process in seven countries. Government information systems are big business (around 1.5% of GDP) and critical to all aspects of public policy and operations. - ;Government information systems are big business (costing over 1 per cent of GDP a year). They are critical to all aspects of public policy and governmental operations. Governments spend billions on them - for instance, the UK alone commits £14 billi
