

1.	Record Nr.	UNINA990000139530403321
	Autore	Galli, Ettore
	Titolo	Contributo allo studio della ubicazione degli impianti industriali / Ettore Galli
	Pubbl/distr/stampa	Napoli : E. Jovene, 1949
	Descrizione fisica	315
	Locazione	FINBC
	Collocazione	13 MISC 604 22
	Lingua di pubblicazione	Italiano
	Formato	Materiale a stampa
	Livello bibliografico	Monografia
	Note generali	Estr. da: Studi economici ed aziendali, a. 4., fasc. 3-4, 1949
2.	Record Nr.	UNINA9910465182503321
	Titolo	Conflict and crisis communication : principles and practices / / edited by Carol A. Ireland, Martin J. Fisher and Gregory M. Vecchi
	Pubbl/distr/stampa	London ; ; New York, N.Y. : , : Routledge, , 2011
	ISBN	1-283-54751-1 9786613859969 1-136-82209-7 0-203-83040-7
	Descrizione fisica	1 online resource (236 p.)
	Altri autori (Persone)	FisherMartin J IrelandCarol A VecchiGregory M
	Disciplina	363.2/3 363.23
	Soggetti	Conflict management Interpersonal communication Negotiation Electronic books.
	Lingua di pubblicazione	Inglese

Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover; Conflict and Crisis communication principles and Practice; Copyright; Contents; List of Figures and Tables; List of Abbreviations; Notes on Contributors; Foreword; 1. Conflict and Crisis Negotiation: The Negotiated Resolution Model; 2. Negotiation: Principles and Theoretical Underpinnings; 3. Crisis Situations: Communications, Goals and Techniques; 4. Application of Mental Illness and Cognitive Impairment to the Critical Incident: Considerations and Implications; 5. Application of Personality Disorder to the Critical Incident: Considerations and Implications 6. Ethical Considerations in a Conflict and Crisis Situation 7. Expertise of the Negotiator in Conflict and Crisis Communication; 8. When the Management of the Critical Incident Goes Wrong: Pitfalls and Suggested Approaches; 9. Post-critical Incident: Considerations; 10. Held Against Their Will: Behaviour, Considerations and Implications for the Captive; Index
Sommario/riassunto	Conflict and crisis communication is the management of a critical incident which has the potential for resolution through successful negotiations. This can include negotiating with individuals in crisis, such as those threatening self-harm or taking individuals hostage as part of emotional expression, and also critical incidents such as kidnapping and terrorist activities. By focusing on the empirical and strong theoretical underpinnings of critical incident management, and including clear demonstrations of the practical application of conflict and crisis communication by experts in t