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| Nota di contenuto | Introduction to management / Diane L. Velasquez -- Classical theory / Lisa K. Hussey -- Modern theory / Lisa K. Hussey -- Human resources management / Diane L. Velasquez -- Strategic planning / Mary Wilkins Jordan -- Leadership and decision making / Mary Wilkins Jordan and Lisa K. Hussey -- Organizational communication / Lisa K. Hussey -- Change management and organizational culture / Diane L. Velasquez and Lisa K. Hussey -- Marketing / Diane L. Velasquez -- Financial management / Diane L. Velasquez -- Assessment and evaluation / Jennifer Campbell-Meier -- Internal and external stakeholders / Diane L. Velasquez -- Ethics and confidentiality / Diane L. Velasquez -- Understanding and resolving conflict / Lisa K. Hussey -- Diversity / Lisa K. Hussey -- Facilities management / Lenora Berendt -- Information technology management / Diane L. Velasquez -- Grants and the grant writing process / Catherine Hakala-Ausperk -- Outsourcing / Heather L. Hill -- Future trends / Lisa K. Hussey and Diane L. Velasquez. |
| Sommario/riassunto | Created to fill a surprising educational void, this edited volume focuses on best practices from library management experts teaching in LIS programs across the country. |

