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Sommario/riassunto	Leaders wear multiple hats. Most leaders are comfortable with and effective in the role of managing their direct reports' day-to-day performance. However, many leaders are less clear about the role of developing their direct reports, particularly coaching for development. In CCL's experience, most people want their managers to coach them but say this doesn't happen often enough. This book provides an introduction to the basics of leader-coaching, including a structure and a set of guidelines to conduct effective formal and informal coaching conversations with your direct reports. Leaders are i