1. Record Nr. UNINA9910464378803321 Autore Santorella Gary Titolo Lean culture for the construction industry: building responsible and committed project teams / / Gary Santorella New York: ,: Productivity Press, , 2011 Pubbl/distr/stampa **ISBN** 0-429-24646-3 1-4398-8394-7 1-4398-3510-1 Descrizione fisica 1 online resource (258 p.) Disciplina 624.068/4 Construction industry - Personnel management Soggetti Construction industry - Management Lean manufacturing Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali A Productivity Press book. Includes bibliographical references and index. Nota di bibliografia Nota di contenuto Front cover: Dedication: Contents: Foreword: Acknowledgments: Introduction: About the Author: Chapter 1. Lean Cuisine and Construction: The Benefits of a Food Industry Perspective; Chapter 2. The Lean Team Challenge: Chapter 3. Trust-Laying the Foundation: Chapter 4. Is Your Attitude an Advantage?; Chapter 5. Lean Ethics; Chapter 6. Construction 101: The Basics from a Lean Perspective; Chapter 7. Execution and Overarching Philosophies; Chapter 8. Lean Purpose; Chapter 9. The Conflict Paradox: Encouraging Debate without Letting It Become Destructive Chapter 10. Establishing and Maintaining High StandardsChapter 11. Influencing versus Motivating; Chapter 12. Constructive Discipline (Knowing Where to Draw the Line); Chapter 13. Commitment and Accountability; Chapter 14. Lean and Safe; Chapter 15. Fine-Tuning the Line: Keeping Your Fingers on the Pulse via Continuous Assessment; Chapter 16. Stress and Anger Management (an External Perspective); Chapter 17. Generational Issues; Chapter 18. Personality Testing-Don't Do It! (Better Ways to Know and Understand Your Staff); Conclusion:

The Human Condition; Bibliography; Back cover

## Sommario/riassunto

Given that the greatest risk factor on any project is manpower costs, problems resulting in delays, rework, or overtime will lower profits through increased labor costs. Most of these process-generated costs are fully preventable. An in-depth exploration of the application of Lean initiatives in the construction industry, Lean Culture for the Construction Industry: Building Responsible and Committed Project Teams addresses employee issues in terms of productivity and waste by applying behavioral psychology principles at both tactical and strategic levels. Written by