Record Nr. UNINA9910464330203321 The ASQ quality improvement pocket guide: basic history, concepts, **Titolo** tools, and relationships / / Grace L. Duffy, editor Pubbl/distr/stampa Milwaukee, Wisconsin:,: ASQ Quality Press,, 2013 ©2013 **ISBN** 1-953079-81-4 0-87389-880-X 0-87389-853-2 Descrizione fisica 1 online resource (160 p.) Disciplina 658.5 Quality control Soggetti Quality assurance Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Includes bibliographical references and index. Nota di bibliografia Sommario/riassunto Basic quality at a size and price that are easy on your pocket!. This pocket guide is designed to be a guick, on-the-job reference for anyone interested in making their workplace more effective and efficient. It will provide a solid initial overview of what ""quality"" is and how it could impact you and your organization. Use it to compare how you and your organization are doing things, and to see whether what's described in the guide might be useful. The tools of quality described herein are universal. People across the world need to find better, more effective ways to improve the creation an