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""6.2 The current situation""""6.3 The desired situation""; ""6.4 The transition""; ""7 IT Architecture""; ""7.1 The ISO/IEC 42010 architecture standard""; ""7.2 The Zachman framework""; ""7.3 TOGAF""; ""7.3.1 The architecture development method""; ""7.3.2 The ADM guidelines and techniques""; ""7.3.3 Using TOGAF""; ""7.4 Architectural views and models""; ""7.4.1 The conceptual view""; ""7.4.2 The design view""; ""8 System development""; ""8.1 to buy or to develop?""; ""8.2 Application development methodologies""; ""8.2.1 Linear methodologies""; ""8.2.2 Iterative software development""
""8.2.3 Agile software development""""8.2.4 Package implementation""; ""8.3 Implementation models""; ""8.4 Programming languages""; ""8.4.1 Generations of programming languages""; ""8.4.2 Low-level programming languages""; ""8.4.3 Procedural languages""; ""8.4.4 Non-procedural languages""; ""9 Information systems roll-out""; ""9.1 Roll-out preparation""; ""9.2 Deployment""; ""9.3 Initial operations""; ""10 IT Operations""; ""10.1 Information systems management""; ""10.1.1 Business process management""; ""10.1.2 Data management""; ""10.1.3 Application management""
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