

1. Record Nr.	UNINA9910464207603321
Autore	Henisz Witold J.
Titolo	Corporate Diplomacy : Building Reputations and Relationships with External Stakeholders // Witold J. Henisz
Pubbl/distr/stampa	London : , : Taylor and Francis, , 2017
ISBN	1-351-28788-5
Edizione	[First edition.]
Descrizione fisica	1 online resource (232 pages) : illustrations
Disciplina	659.285
Soggetti	Corporations - Investor relations Business networks Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Chapter Introduction -- Power trip or power play: the case of AES-Telasi 16 / Witold J. Henisz -- chapter One Due diligence -- Mapping and analysis of your stakeholders / Witold J. Henisz -- chapter Two Integration -- From stakeholder maps to financial and operational performance / Witold J. Henisz -- chapter Three Personal -- Stakeholder relationships are personal relationships / Witold J. Henisz -- chapter Four Learning -- Humility in adapting to negative feedback in a necessarily imperfect strategy / Witold J. Henisz -- chapter Five Openness -- Strategic communications to reinforce trust and reputation / Witold J. Henisz -- chapter Six Mindset -- Externally facing long-term organizational culture / Witold J. Henisz -- chapter Conclusion -- 12 traps to avoid / Witold J. Henisz.
Sommario/riassunto	"Managers of multinational organizations are struggling to win the strategic competition for the hearts and minds of external stakeholders. These stakeholders differ fundamentally in their worldview, their understanding of the market economy and their aspirations and fears for the future. Their collective opinions of managers and corporations will shape the competitive landscape of the global economy and have serious consequences for businesses that fail to meet their expectations. This important new book argues that the strategic management of relationships with external stakeholders - what the author calls "Corporate Diplomacy"--Is not just canny PR, but

creates real and lasting business value. Using a mix of colourful examples, practically relevant tools and considered perspectives, the book hones in on a fundamental challenge that managers of multinational corporations face as they strive to compete in the 21st century. As falling communication costs shrink, the distance between external stakeholders and shareholder value is increasingly created and protected through a strategic integration of the external stakeholder facing functions. These include government affairs, stakeholder relations, sustainability, enterprise risk management, community relations and corporate communications. Through such integration, the place where business, politics and society intersect need not be a source of nasty surprises or unexpected expenses. Most of the firms profiled in the book are now at the frontier of corporate diplomacy. But they didn't start there. Many of them were motivated by past failings. They fell into conflicts with critical stakeholders - politicians, communities, NGO staffers, or activists - and they suffered. They experienced delays or disruptions to their operations, higher costs, angry customers, or thwarted attempts at expansion. Eventually, the managers of these companies developed smarter strategies for stakeholder engagement. They became corporate diplomats. The book draws on their experiences to take the reader to the forefront of stakeholder engagement and to highlight the six elements of corporate diplomacy."--Provided by publisher.

---

2. Record Nr.	UNICAMPANIAVAN00124255
Autore	Straughan, Brian
Titolo	Mathematical Aspects of Multi–Porosity Continua / Brian Straughan
Pubbl/distr/stampa	Cham, : Springer, 2017
Titolo uniforme	Mathematical Aspects of Multi–Porosity Continua
Descrizione fisica	ix, 208 p. : ill. ; 24 cm
Soggetti	35A21 - Singularity in context of PDEs [MSC 2020] 35B30 - Dependence of solutions to PDEs on initial and/or boundary data and/or on parameters of PDEs [MSC 2020] 74B05 - Classical linear elasticity [MSC 2020] 74B20 - Nonlinear elasticity [MSC 2020] 74Exx - Material properties given special treatment [MSC 2020] 74H25 - Uniqueness of solutions of dynamical problems in solid mechanics [MSC 2020] 74H35 - Singularities, blow-up, stress concentrations for dynamical problems in solid mechanics [MSC 2020] 74L10 - Soil and rock mechanics [MSC 2020]
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia