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Note generali	Includes index.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Introduction: how I got here -- How many tragic ironies are too many -- The big squeeze in American corrections -- Cultural styles -- Correctional cultures : reals and ideals -- Management versus everyone else -- Dialogue -- Creating a healing environment -- The future of imprisonment -- Notes -- Index.
Sommario/riassunto	An innovative approach to transforming correctional cultures, based on the practice of "Dialogue"