1. Record Nr. UNINA9910463583203321 Autore Reider Rob <1940-, > Titolo The search for best practices: doing the right thing the right way // Rob Reider Pubbl/distr/stampa New York, New York (222 East 46th Street, New York, NY 10017):,: Business Expert Press, , 2015 **ISBN** 1-63157-078-1 Edizione [First edition.] Descrizione fisica 1 online resource (272 p.) Collana Human resource management and organizational behavior collection, 1946-5645 Disciplina 658.4092 Soggetti Corporate culture Industrial efficiency Industrial management Electronic books. Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Part of: 2014 digital library. Note generali Includes index. Nota di contenuto Overview: knowing where you're going -- Customer service -- Cash conversion -- Corporate culture -- Organization structure --Organizational atmosphere -- Organizational communications --Management -- Personnel -- Operating systems -- Appendices --About the author -- Other books by Rob Reider -- Index. Sommario/riassunto The book is geared to those interested in doing the right thing the right way in spite of organizational roadblocks. The book is a "how to" book to assist management and operations personnel to analyze their operations in a program of continuous improvements and on-going search for best practices so that each entity operates most economically, efficiently, and effectively--tied into why the entity is in existence in the first place. Best practice techniques assist the company in identifying its critical problem areas and treating the cause and not the symptom. With sensible business principles as the hallmark for the company's quest for best practices, the company can be clear as to the direction of movement and avoid merely improving poor practices or

matching competitors' less than desirable practices--that is, being less inefficient than competitors. Clear business principles that make sense

to all levels of the organization allow the company to identify and develop the proper best practices. In this manner, everyone in the organization is moving in the same desired direction-- and singing from the same songbook. The viruses that corrupt a business organization can be widespread and quite contagious. Nouveau quick fixes may be okay in the short term, but over the long haul the company needs to know what they are doing. If the company doesn't, some other company will.