

1. Record Nr.	UNINA9910463454803321
Autore	Rummller Geary A
Titolo	Improving performance [[electronic resource]] : how to manage the white space on the organization chart / / Geary A. Rummller, Alan P. Brache
Pubbl/distr/stampa	San Francisco, : Jossey-Bass, c2013
ISBN	1-283-85140-7 1-118-22559-7
Edizione	[3rd ed.]
Descrizione fisica	1 online resource (290 p.)
Altri autori (Persone)	BracheAlan P. <1950->
Disciplina	658.4/02
Soggetti	Industrial productivity Performance Organizational effectiveness Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	pt. 1. A framework for improving performance -- pt. 2. Exploring the three levels of performance -- pt. 3. Applying the three levels of performance.
Sommario/riassunto	Improving Performance is recognized as the book that launched the Process Improvement revolution. It was the first such approach to bridge the gap between organization strategy and the individual. Now, in this revised and expanded new edition, Gary Rummller reflects on the key needs of organizations faced with today's challenge of managing change in today's complex world. The book shows how to apply the three levels of performance and link performance to