

1. Record Nr.	UNINA9910463212703321
Autore	Rosenfield Maxine
Titolo	Counselling by telephone [[electronic resource] /] / Maxine Rosenfield
Pubbl/distr/stampa	London, : SAGE, c1997
ISBN	1-4462-2205-5 1-4462-6465-3
Descrizione fisica	1 online resource (157 p.)
Collana	Professional skills for counsellors
Disciplina	362.2/0425
Soggetti	Counseling Hotlines (Counseling) Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 134-136) and index.
Nota di contenuto	Cover; Contents; Foreword; Acknowledgements; Introduction; Chapter 1 - What is Counselling by Telephone?; Chapter 2 - Skills and Attitudes Needed when Counselling by Telephone; Chapter 3 - Training, Supervision and Quality Control; Chapter 4 - Theoretical Orientations; Chapter 5 - The Counsellor-Client Relationship; Chapter 6 - Telephone Group Work; Chapter 7 - Technology and Counselling by Telephone; Chapter 8 - Counselling by Other Media; Appendix of Addresses; References; Index
Sommario/riassunto	In 'Counselling by Telephone', Maxine Rosenfield explores the essential skills needed to carry out effective telephone counselling, which are necessarily distinct from those involved in face-to-face counselling.