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Altri autori (Persone)	CarrettaAlessandro MattarocciGianluca
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PART III Competition and efficiency: do they still work in addressing performance?; 12 Too small to be compliant?: size and scale economies in the compliance cost structure of Italian banks  
13 Intellectual capital and bank performance: key issues related to intellectual capital disclosure  
14 Discussing the value relevance of earnings and book value: evidence from the Italian context; 15 Determinants of local banks' performance: an overview; 16 Activity based costing in banking: reasons for the use and perceived usefulness by Italian banks; 17 The relationship between corporate reputation and risk in financial intermediaries; 18 The evolution of competition in the EU-15 banking market; Index

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## Sommario/riassunto

This collection considers the financial crisis from a managerial perspective, focussing on the business implications for the financial industry. Topics examined include governance, information needs and strategy of financial intermediaries and investors. The contributions build on the existing literature and present some unique insights on governance, credit quality evaluation and performance measurement. In a fast growing or steady market, it is possible for even an inefficient financial system to satisfy investors' and firms' needs. However, the current financial crisis has brought

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