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Planning and resource managementTo capitalize or to expense?; Audit and regulatory compliance management; Running IT like a business; Chapter 6: Toward High-performance IT; 1. Strategic IT alignment; 2. Governance; 3. Application architecture; 4. Information management; 5. Service management and operations; 6. Solutions delivery; 7. Workforce and resource management; 8. Information and technology security; 9. Outsourcing; Running IT like a business; Chapter 7: Accenture's IT Journey; Our corporate heritage; The creation of Accenture; From efficiency to effectiveness

The rework versus replace debateResults to date; Cost-benefit analysis; Your transformational IT journey; ITG Resources

Sommario/riassunto

Running IT like a Business will show you how your IT function can provide much more than products and services and add real value to your business. With clear strategies, helpful diagrams and real-life examples, this book will give you the keys to unlocking your IT function's hidden potential.
