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Sommario/riassunto

While much has been written on the growth of information technology (IT) and IT-enabled services in India, little is known about the people who work in these industries, about the nature of the work itself, and about its wider social and cultural ramifications. The papers in this collection combine empirical research with theoretical insight to fill this gap and explore questions about the trajectory of globalization in India. The themes covered include: (a) sourcing and social structuring of the new global workforce; (b) the work process, work culture, regimes of control and resistance in