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		Professional organisationWelfare; Welfare state; Welfare models; Social work and social problems; Social and global problems; Social policy and wicked problems; Social justice and social inclusion; Care and control; Power and oppression; Critical social policy: the example of benefit fraud; Unintended consequences; Agents of the state?; Ideology; Religion; Capital, labour and commodification; Community; A few -

isms; Managerialism; Reorganising services; The cousins; Social pedagogy; In conclusion; Further reading; Some related weblinks; References

2 Harridan or heroine: the public face of social workPublic image; Harridan and heroine; Humour; Blame and the public inquiry; Public awareness; Public service; Public, private and third ways; Cuts; Media; Press; TV, radio and film; Social media; Politics; Party politics; Grandstanding; Social work responses; Campaigns; College of Social Work; Whistleblowing; Themes; Emotional involvement, stress and burnout; Taboos; Language; Jargon; Political correctness; In conclusion; Further reading; Some related weblinks; References

3 Clients or service users: how and why people come into contact with social workNeither universal nor mainstream; Clients; Who becomes a service user and how?; Life course; Looking after other people's children; Adoption; Fostering; Children and families; Children leaving care; Child cruelty; Early intervention and prevention work; Court work and youth justice; Disabilities; Mental health; Compulsory admission to hospital; Drug and alcohol misuse; Refugees, asylum seekers and travellers; Older people; Service users who do not want to be service users

Service users providing and buying social services'Personalisation'; Carers; Service users as volunteers; Where do social workers and clients meet?; Home visits; On a caseload; How long do you have a social worker for?; Eligibility and rationing; Case closed; Themes; Dilemmas in social work; Hard to reach or seldom heard; Race, ethnicity and diversity; Gender; Risk and safeguarding; Physical contact; Restraint; Violence; Sex; What do service users want from social work?; In conclusion; Further reading; Some related weblinks; References; 4 A profession or a career

a calling or a job: what social workers do and how social work is organised

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Sommario/riassunto

Social Work: The Basics is an insightful introduction to the often misrepresented world of social work. This accessible book presents a broad view of contemporary social work, exploring its roots and its possible future. It dispels myths surrounding social work, addresses media debates, and offers a balanced account of what social workers do. The book argues for a social work that is partisan in support of social justice. Questions covered include:How did social work arise? How and why do people come into contact with social workers? What are the true