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	Academic Publishing; Acknowledgments and sources of further information; Notes; References; 6 Development of journal publishing business models and finances; Introduction; Business models for scholarly journals; Cost management; Financial management and performance; Journals as a portfolio; Conclusion and outlook; Note; Sources of further information; References 7 Development of book publishing business models and financesIntroduction; The impact of digitisation and digital publishing; The stakeholders and market drivers of digital book publishing; The shape and development of new book publishing business models; Conclusion - the future of 'stuff'; Acknowledgement; Further reading; References; 8 Editorial and production workflows; Introduction; Advances in formats and in editorial and production workflows; Business process management and IT systems development; Quality assurance Conclusion and outlookNote; References; 9 Electronic publishing standards; Introduction; Standards development; Key standards in electronic publishing; Conclusion; Notes; References; 10 Citation, bibliometrics and quality: assessing impact and usage; Introduction; Quality, impact and popularity; Citation indices; Journal impact metrics; Backlash against citation metrics; Strategic journal development; The 'early view' effect; Open Access (OA) and citations; Author metrics; The future of research performance metrics; References; 11 Relating content to the user Introduction: user experience in the publishing industry
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