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| Autore | Bisognano Maureen A |
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| Sommario/riassunto | Written by the President and CEO of the Institute for Healthcare Improvement (IHI) and a leading health care journalist, this groundbreaking book examines how leading organizations in the United States are pursuing the Triple Aim-improving the individual experience of care, improving the health of populations, and reducing |

the per capita cost of care. Even with major steps forward - including the Affordable Care Act and the creation of the Center for Medicare and Medicaid Innovation -- the national health care debate is too often poisoned by negativity. A quieter, more thoughtful, and vastly
