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Chapter 12 Managing Intractable Dilemmas; BIG HAT- LITTLE HAT; RIGHT versus RIGHT; RESOLUTION PRINCIPLES; Chapter 13 Avoiding Tripping Hazards; CHASE- LOSE; PROCESS- CONTENT; SHAPE SHIFTING; Chapter 14 Refusing to Hide Out; VICTIM- LEADER; COURT- LOCKER ROOM; CONFUSION; Part 5 Universal Patterns of Thriving in Ambiguity; Chapter 15 Avoiding Bright and Shiny Objects and Squirrels; A CLEARING; ISSUES FORWARD; Chapter 16 Taking Great Care of Yourself; COMMITMENT versus ATTACHMENT; BE; Notes; Index of The Primes; About The Author

Sommario/riassunto

Discover fundamental principles of high-stakes change and organizational transformation. The ""primes"" are universal and unavoidable patterns of group behavior that emerge whenever people attempt to transform systems or collaborate to solve complex problems. Every change agent has felt their effect, but few can recognize, anticipate, and manage them. Unacknowledged, the primes can put any leadership agenda at risk. Once mastered, the primes become a force that drives intended outcomes. The Primes is a field manual for anyone ready to step up to serious challenges, predict and m
