

1. Record Nr.	UNINA9910461809103321
Autore	Coulter Angela
Titolo	Engaging patients in healthcare [[electronic resource] /] / Angela Coulter
Pubbl/distr/stampa	Maidenhead, : Open University Press, 2011
ISBN	1-283-26920-1 9786613269201 0-335-24272-3
Descrizione fisica	1 online resource (227 p.)
Disciplina	362.104256
Soggetti	Patient education Patient participation - England Public health - England - Citizen participation Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	CONTENTS; Preface; Acknowledgements; 1 The policy context; Overview; The case for engagement; Challenging professional dominance; Promoting responsiveness; Policy goals; The patient's role; Trust; A note on terminology; Summary; References; 2 Improving care processes; Overview; Policy levers; Patient-centred care; Patients' priorities; Monitoring the quality of care; Substandard care; International comparisons; Obtaining and using patient feedback; Perceptions of NHS care; Incentivizing quality improvements; Giving patients a choice of provider; The pros and cons of choice; Exercising choice Strengthening patients' rightsThe Patients' Charter; The NHS Constitution; Involving patients in redesigning services; Experience-based design; Summary; References; Further reading; 3 Building health literacy; Overview; The importance of health literacy; Literacy and health inequalities; Measuring health literacy; Raising standards; Health education; Theories of health behaviour; Health information; Information sources; Health information on the Internet; Information quality; Information as therapy; Impact of health information; Health in

the media; Impact of media stories; Disease-mongering
 Social marketingSummary; References; Further reading; 4 Selecting
 treatments; Overview; Shared decision-making; Practice variations;
 Sharing expertise; Clinician-patient relationships; Shared decision-
 making and health reform; Expectations of involvement; Lack of
 involvement in decisions; Informed consent; Patient decision aids; Risk
 communication; Support for participation; Advance care plans;
 Improving decision quality; Overcoming the barriers; Summary;
 References; Further reading; 5 Strengthening self-care; Overview;
 Managing minor illness; Support for self-care
 The importance of chronic diseaseSelf-management of long-term
 conditions; Care planning; The Chronic Care Model; Collaborative care;
 Chronic care system; Theoretical underpinnings; Self-management
 education; Integrated self-management support; Supporting people in
 their own homes; Record access; Personal health budgets; Evidence on
 what works; Summary; References; Further reading; 6 Ensuring safer
 care; Overview; Patient safety; Patients' contribution; Choosing a safe
 healthcare provider; Helping to reach an accurate diagnosis;
 Participating in treatment decision-making
 Contributing to safe medication useParticipating in infection control
 initiatives; Checking the accuracy of medical records; Observing and
 checking care processes; Reporting adverse events; Practising effective
 self-care; Advocacy and feedback; When things go wrong; Summary;
 References; Further reading; 7 Participating in research; Overview; The
 importance of patients' role in research; Participatory research;
 Determining research priorities; Commissioning research; Designing
 studies; Recruiting participants; Measuring health outcomes; Gathering
 and analysing data
 Disseminating and using research findings

Sommario/riassunto

This new text is a complete guide to patient engagement and participation in healthcare, which is a central theme of health policy in the UK and internationally. Angela Coulter explains the theories, models and policies used as well as giving extensive practical examples to illustrate the reality of patient involvement, and how it impacts on health outcomes. Based on 250 systematic reviews in the area, this is the most current and comprehensive text on the market.

2. Record Nr.	UNISALENTO991003130719707536
Autore	Corsi, Mario
Titolo	Introduzione al Leviatano / Mario Corsi
Pubbl/distr/stampa	Napoli : Morano, 1967
Descrizione fisica	228 p.
Collana	Athenaeum ; 9
Disciplina	320.1 192
Soggetti	Hobbes, Thomas. Leviathan Hobbes, Thomas. Leviathan
Lingua di pubblicazione	Italiano
Formato	Materiale a stampa
Livello bibliografico	Monografia