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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	COVER; CONTENTS; EDITORS' FOREWORD; ABOUT THE AUTHORS; FOREWORD; INTRODUCTION; CHAPTER ONE: Frameworks for the organization and for the agent of change; CHAPTER TWO: Language, practices, and record-keeping: a reflective consultation and some institutional changes that resulted from it; CHAPTER THREE: Connecting personal experience to the primary task: a model for consulting to organizations; CHAPTER FOUR: The feelings of the consultant as indicators of problems and solutions; CHAPTER FIVE: Black people working in "white institutions": lessons from personal experience CHAPTER SIX: Organizational change in the Probation Service CHAPTER SEVEN: Collaborative inquiry: a postmodern approach to organizational consultation; CHAPTER EIGHT: "Inside" consultation through self-differentiation: stimulating organizational development in the IDF's care of intractable, war-related, traumatic disorders; CHAPTER NINE: Family-school collaboration: consultation to achieve institutional and community change; REFERENCES; INDEX

This work provides a rich mine of ideas to stimulate thinking about organisational interaction, and organisations in relation to various socio/cultural values.
